

HC-One Limited

Ascot Lodge Nursing Home

Inspection report

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Date of inspection visit:
27 January 2021

Date of publication:
10 February 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Ascot Lodge Nursing home is a residential care home providing both nursing and personal care for older people, including people living with dementia. At the time of the inspection there were 38 people living in the service. We found the following examples of good practice.

Effective systems were in place to ensure visitors to the service followed government guidelines for wearing Personal Protective Equipment (PPE). Facilities were available for visitors to wash and sanitise their hands and put on PPE. Screening questions and a temperature check were standard requirements for all visitors.

Staff supervised all essential visitors to ensure social distancing and infection control guidelines were followed.

People were supported to maintain contact with their relatives in different ways including window visits and video calls. The service had outside facilities for garden visits when appropriate.

Infection prevention and control (IPC) procedures were clear and followed by staff. All staff were trained in safe IPC practices. We observed staff wearing appropriate PPE and plentiful supplies were available at designated stations around the home.

People admitted to the service were supported following government guidance on managing new admissions during the COVID-19 pandemic.

A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. There had been a good uptake of residents receiving the COVID-19 vaccine.

Enhanced cleaning took place daily. The environment was clean and hygienic.

The service's IPC policy was up to date and in line with current guidance. The service had plans in place and knew how to respond to an outbreak of infection to ensure the safety of people and staff.

The provider and registered manager had recognised the challenges staff faced during the pandemic. Staff could access counselling support to offload their feelings and support their wellbeing.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ascot Lodge Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 27 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.