

Essex County Council

Bridgemarsh Residential Home

Inspection report

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25 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bridgemarsh is a residential care home, providing personal care and accommodation for up to a maximum of 24 adults who may have a learning disability, autism and or complex/physical health needs. At the time of our inspection 20 people were using the service.

We found the following examples of good practice:

During the outbreak the provider tried to ensure people received support from consistent staff when usual staff were not available.

There was a temporary manager in place who had carried out a deep clean and de-clutter which helped to minimise the spread of infection. They understood the importance of continuing to maintain cleanliness standards in the future.

Despite the outbreak, there was a focus on innovation and improving outcomes for people. Plans for redecorating and updating the property were based on best-practice guidance for supporting people with complex needs.

The manager demonstrated compassion for the difficult time staff had during the pandemic and helped them access additional support.

The manager described the lessons learnt from the pandemic, in particular around responding flexibly to change and risk.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Bridgemarsh Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 25 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were somewhat assured the new temporary manager was referring to the providers infection prevention and control policy and procedures when managing the COVID-19 outbreak. They had dealt with immediate risk since their arrival and had not been at the service long enough to focus on formal systems. They demonstrated a practical approach and passion for driving improvements which meant we were assured people were being supported safely. We observed staff undertaking safe infection control practice.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.