

Grange Cottage Limited

# Grange Cottage Residential Home

## Inspection report

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29 January 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Grange Cottage Residential Home is a 'care home' providing accommodation and support for older people and people living with dementia. The service can support up to 33 people. At the time of our inspection there were 33 people living in the home.

We found the following examples of good practice.

People were in contact with their families. Relatives could have window visits and people receiving end of life care were able to have visits in their rooms. Staff screened visitors to the service for symptoms of infection and visitors that had not already had a COVID-19 test were tested using lateral flow tests. Families had been provided with information about the safety procedures visitors should follow to ensure their safety and the safety of residents and staff. When relatives were not able to visit, they kept in touch with people through video and telephone calls.

Residents and staff were tested for COVID-19 in line with current government guidance.

All staff had been trained in infection prevention and control (IPC) and the use of personal protective equipment (PPE). There were designated areas for staff to don and doff PPE and hand sanitising and washing facilities were easily accessible to people, staff and visitors. There were COVID-19 and hand washing information signs throughout the home. We observed staff followed current IPC guidance and practice throughout our visit. Staff only worked at this location and did not work at any other locations. This reduced the risk of staff spreading infection between locations.

The service's IPC policy was up to date and in line with current guidance.

The service had plans in place to respond immediately and appropriately to an outbreak of infection to ensure the safety of people and staff.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Details are in our safe findings below.

**Inspected but not rated**

# Grange Cottage Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 January 2021 and was unannounced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.

- We were somewhat assured that the provider was using PPE effectively and safely.

At the time of our inspection the provider was not using internal PPE audits to accurately calculate the amount of PPE being used and their PPE stock levels. After our inspection the provider started using internal PPE audits to accurately calculate their PPE stock levels. The provider found they had more than the recommended 90 days' worth of PPE in stock.

- We were assured that the provider was accessing testing for people using the service and staff.

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.

At the time of our inspection the provider was not using a cleaning schedule and accurately recording when cleaning tasks had been completed. After our inspection the provider started using cleaning schedule charts and these were completed by staff and signed-off by managers. The provider's cleaning schedule charts included disinfecting frequently touched points every two hours.

- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

- We were somewhat assured that the provider's infection prevention and control policy was up to date and implemented effectively to prevent and control infection.

At the time of our inspection the provider's COVID-19 risk assessments for their Black, Asian and Minority Ethnic (BAME) staff were not always completed in a clear way. After our inspection the provider started using a new COVID-19 risk assessment form for their BAME staff. The new form was more effective because it was more detailed, clearer and more robust. We have also signposted the provider to resources to develop their approach to risk assessing BAME staff for COVID-19.