

Maven Healthcare (Leicester) Limited Hunters Lodge

Inspection report

26 Berridges Lane Husbands Bosworth Lutterworth Leicestershire LE17 6LE Date of inspection visit: 05 January 2022

Date of publication: 26 January 2022

Website: www.bondcare.co.uk/care-homes/hunterslodge-care-home/

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hunter's Lodge is a residential care home providing care and accommodation to people living with learning disabilities and autistic spectrum disorder. The service is registered to support up to 12 people in the care home in addition to providing care and support to people living in their own homes. At the time of the inspection 12 people living in the care home and one person was being supported in their own home.

We found the following examples of good practice.

Staff and people followed robust testing in line with current government COVID-19 guidance. People were supported to pursue activities and go out whilst staying as safe as possible. People were supported to visit friends and family and receive visitors in their home. Visitors were supported to follow testing and safe infection prevention and control procedures during their visits.

Staff understood and followed robust infection prevention and control procedures. This included wearing personal protective equipment (PPE) and washing and sanitising hands regularly. PPE stations were available throughout the service and we saw there were sufficient stocks of PPE available. The environment was clean and hygienic, staff followed cleaning schedules which included regular cleaning of high contact areas, such as door handles and grab rails.

The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated



Hunters Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 5 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

• The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

• We were assured that the provider was promoting safety through the layout and hygiene practices of the premises. We found some chair covers on dining chairs were ripped and chairs required re-covering. Additionally, flooring in the dining room required replacement. The registered manager was aware of this and was arranging contractors to commence works. They told us the would ensure chairs were re-covered following our inspection.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

• The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.