

Oxford House Nursing Home

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Inspection report

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12 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Oxford House Nursing Home is a residential care home providing personal and nursing care to 28 people aged 65 and over at the time of the inspection. The service can support up to 34 people.

We found the following examples of good practice.

- There was a spacious and secure indoor area to facilitate visits from relatives. An easy booking system was in place to stagger visitors to minimise contact with staff and people using the service. At the time of our inspection, visitors to the home were restricted, with the exception of people at the end of their life. This decision was based on considerations such as the national lock down, local infection rates and regular updates from the local health protection agency.
- The environment had been adapted to encourage social distancing. Communal areas were arranged to enable enough space between people. We saw people engaged in social activities, laughing and enjoying themselves in a safe environment. The staff changing room was located external to the main home to reduce the risk of cross contamination.
- An extra nurse was allocated on every shift and maximum staff ratios were maintained to increase capacity to support people safely, manage additional Covid-19 related tasks and increased staff welfare breaks.
- The service had developed a specific care plan for suspected or confirmed Covid-19 cases to identify and meet people's needs. This included clear staff instructions for Covid-19 related procedures to keep people safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Oxford House Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.