

Alysia Caring (Silver Birch) Ltd

# Silver Birch Care Home

## Inspection report

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12 January 2021

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Silver Birch Care Home is a purpose- built care home, providing personal and nursing care to 75 people over three floors. There is a planned 'designated area' of 51 beds over the first and second floors where staff will admit people who have tested positive for Covid-19 from hospital.

The service was new and had been operational since December 2020. At the time of the inspection, one person was in residence.

We found the following examples of good practice.

The provider had identified a specific area within the service to ensure effective use of cohorting and zoning. This meant that people had en suite bedrooms and facilities in a certain area of the service and were cared for by a dedicated staff team, which reduced the risk for the infection to spread. Staff were appointed to work in designated areas which further reduced the potential for transfer of infections.

There was a designated central entry system into the service. Everyone was temperature tested and staff completed hand disinfection before entry. Anyone being admitted from hospital who were Covid-19 positive or potentially might be, were admitted directly to the designated area.

The provider ensured there were sufficient supplies of personal protective equipment (PPE) including face masks and aprons and we saw staff use this appropriately. There were multiple PPE stations located on every floor and the management team confirmed staff were encouraged to change their PPE regularly. Used PPE was disposed of in special foot operated pedal bins situated throughout the service which ensured the potential for transfer of infection was reduced.

The service was thoroughly cleaned and disinfected with approved cleaning products. Cleaning schedules including regular cleaning of touch point areas such as handrails and door handles were in place. This reduced the risk of cross infection.

The management team confirmed that staff employed in the service did not work in any other care settings. This meant the risk of cross infection was reduced. The provider had transferred a registered manager from another of their services to oversee the running of Silver Birch Care Home as a 'designated scheme.'

Arrangements for regular testing of Covid-19 for people living in the service and staff were in place. This ensured action could be taken swiftly to reduce the risk of exposure if a positive test was returned and in the event if anyone developed symptoms of the virus.

Risk assessments had been completed to protect people living in the service and staff. Where risks had been identified, for example staff who may be at higher risk of contracting Covid-19, measures were in place to mitigate the risk and to support them.

Information on how staff could access wellbeing support from the provider and external resources were visible in the service.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Silver Birch Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 12 January 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.