

Linksmax Limited

# Fairview Court Care Home

## Inspection report

42a Hill Street  
Kingswood  
Bristol  
BS15 4ES

Tel: 01179353800

Date of inspection visit:  
25 March 2021

Date of publication:  
09 April 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Fairview court provides nursing care and accommodation for up to 50 older people. At the time of our inspection 43 people were living in the home.

We found the following examples of good practice.

The home had arrangements in place to ensure visits could take place safely. There was a visiting pod available for use in the grounds of the home, which had separate entrances for both people and their relative. Lateral flow tests were carried out before people could enter the home. Hand sanitisers and personal protective equipment (PPE) was readily available throughout the building. We discussed with the registered manager how clearer signage at the entrance would be helpful to make sure visitors were aware of procedures to follow.

Staff wore PPE and there were good supplies of this in place. Clinical waste bins were used to dispose of used PPE. There were arrangements in place to reduce the risk of transmission between staff. This included 'cohorting' staff to floors and using separate entrances to access different areas of the home. Staff had received training in how to use PPE effectively.

Staff and people in the home were tested regularly in accordance with government guidance. This helped ensure any infection would be identified promptly and action taken accordingly to reduce the risk of transmission. The home had experienced an outbreak of Covid 19, during the pandemic and had taken the opportunity to learn from the experience.

The home was clean and well maintained. We discussed with the registered manager some minor improvements, such as having clear protocols for staff to follow when cleaning rooms and also better storage facilities for items such as urinals and commodes. Infection control audits were undertaken to monitor how well procedures were being followed.

People's wellbeing had been supported during the course of the pandemic. This included group activities when possible and activities taking place with individuals in their rooms. The registered manager told us staff had worked incredibly hard to ensure people received the care they needed, during some very challenging times over the course of the pandemic. The registered manager had also worked a very high number of hours to cover nursing shifts when required.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Fairview Court Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.