

Croftwood Care (Cheshire) Limited

Holcroft Grange Residential Care Home

Inspection report

Jackson Avenue
Culcheth
Warrington
Cheshire
WA3 4DZ

Date of inspection visit:
02 December 2020

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23 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Holcroft Grange Residential care home is a 'care home' providing accommodation and personal care for up to 40 older people some of whom are living with physical disabilities. At the time of our inspection 29 people were living at the home.

We found the following examples of good practice.

There were effective infection prevention and control (IPC) procedures in place to manage and prevent the transmission of infection; the environment was clean, hygienic and well-maintained.

Extra cleaning schedules, daily checklists and IPC measures had been implemented in response to the pandemic; we observed staff completing two- hourly 'touch point' cleaning checklists during the inspection.

Personal protective equipment (PPE) was routinely ordered, staff were observed wearing the appropriate PPE during the inspection and had received the necessary PPE training.

Regular COVID-19 testing was in place for people living at the home and staff who worked there. High risk and most vulnerable people and staff had been identified, risk assessments had been completed and support measures were in place.

Relatives were supported to maintain contact with their loved ones. For example, a 'visiting pod' had been created to help facilitate socially distant visits. The pod also contained COVID-19 guidance and reading material for people and relatives to familiarise themselves with.

The registered manager ensured that the most current / relevant COVID-19 policies, procedures and guidance were effectively communicated; guidance and posters were visible throughout the home.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Holcroft Grange Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of The Care Quality Commission's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practices were safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 02 December 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.