

# Berwick Care Homes Limited

# Tweed View House

## Inspection report

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17 February 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

# Summary of findings

## Overall summary

Tweed View House is a care home, providing care for up to 36 people who need help with their personal care. At the time of the inspection there were 32 people living at the service including people living with dementia.

We found the following examples of good practice.

Staff wore their PPE correctly. Staff were able to explain the process for putting on and removing PPE in the safest way to minimise the spread of infection. Infection control training was up to date. Staff were spot checked for compliance with infection control best practice.

The service was very clean. Additional cleaning was being carried out on frequent touch points such as grab rails and door handles.

The service was facilitating visits for people who used the service safely. There were designated visiting areas which were cleaned between each visit.

The service had a good working relationship with the local infection control team. Risk assessments were in place to identify and minimise risk to people, visitors and staff. The service had improved infection control practises since our last inspection.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

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### **Inspected but not rated**

# Tweed View House

## Detailed findings

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

The provider ensured people living at the home were able to see their relatives safely and in accordance with the current government guidance. Two visiting pods were available, bedroom and garden visits were offered. Visiting times were booked with the administrator to ensure there was space for visitors to safely enter the building, and enough staff available to facilitate the visit. Visitors provided proof of a negative COVID-19 test and wore appropriate PPE during their visits.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.