

# Brightholme Care Services Limited

# Beechside Residential Care Home

#### **Inspection report**

88 Beech Lane Menlove Avenue Liverpool Merseyside L18 3ER

Tel: 01517246606

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#### Ratings

# Overall rating for this service Inspected but not rated Is the service safe? Inspected but not rated

# Summary of findings

#### Overall summary

Beechside Residential Care Home provides accommodation and personal care for up to 36 people some who are living with dementia. There were 27 people living at Beechside at the time of this inspection.

Safe visiting procedures were in place and followed to minimise the spread of infection. Visits were currently restricted to essential visitors, this included family members of people receiving end of life care. Plans were in place to provide a safe facility for family to visit during the COVID-19 outbreak.

Shielding and social distancing rules were complied with.

There were safe procedures in place for admitting people to the service.

Stocks of the right standard of personal protective equipment (PPE) and cleaning products were maintained and there were well stocked PPE stations located across the service. Staff received training around the safe use and disposal of PPE and they followed current guidance.

Regular testing was available for people using the service and staff. The correct procedures were followed for the frequency of testing.

Staff were kept informed of current IPC and PPE procedures. The procedures were displayed around the service in written and picture format.

People were provided with the support they needed to maintain regular contact with family and friends. Contact was maintained through regular telephone, skype and facetime calls.

#### The five questions we ask about services and what we found

We always ask the following five questions of services.

We were assured this service were following safe infection prevention and control measures to keep people safe.

#### Is the service safe?

**Inspected but not rated** 



# Beechside Residential Care Home

**Detailed findings** 

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

This inspection took place on 05 November 2020 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.