

# Voyage 1 Limited

# Blackberry Hill

## Inspection report

Ansford Road  
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Somerset  
BA7 7HG

Website: [www.voyagecare.com](http://www.voyagecare.com)

Date of inspection visit:  
03 February 2021

Date of publication:  
16 February 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Blackberry Hill is registered to provide care and accommodation to a maximum of 10 adults who have learning disability. At the time of the inspection there were nine people living at the home. Blackberry Hill is a two storey house which includes a purpose built extension.

We found the following examples of good practice.

A sanitising station had been set up at the entrance of the home so that hands could be cleaned, and shoes disinfected before staff and visitors entered the building. Health declaration forms were completed on arrival at the home and staff checked visitors' temperatures.

Staff had received training in infection control, including how to safely put on and take off personal protective equipment (PPE) such as gloves, aprons, and face coverings. The home had adequate supplies of PPE and we saw staff wearing PPE appropriately.

An allocated area was used in the garden for visits. Staff also supported people to keep in touch with their relatives via video calling. There were systems in place to communicate with people's relatives. Positive feedback had been received from relatives regarding the communication in the home and how the staff team were supporting people.

Changes had been made to the inside of the home to enable social distancing such as spacing out tables and chairs. Additional cleaning had been implemented throughout the home. This included staff cleaning frequently touched areas such as light switches and handles, four times a day.

There was a procedure in place for new admissions. No one would be admitted without a negative Covid-19 test first and they would isolate for 14 days.

The registered manager ensured regular Covid-19 testing was carried out for staff and people living in the home.

A business continuity plan was in place, to reduce the effects of potential disruption to people's care. There were policies and procedures to provide guidance for staff on safe working practices during the pandemic. The provider had a range of effective communication systems in place.

Staff we spoke with were confident and knowledgeable about how to protect people from the risk of infection and the environment was clean and well maintained.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Blackberry Hill

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 03 February 2021 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.