

Church Road Surgery

Inspection report

4A Church Road
Cowley
Uxbridge
UB8 3NA
Tel: 01895233736

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services effective?

Good 

Are services responsive to people's needs?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced focused inspection at Church Road Surgery (also known as Dr Sashi Shashikanth) on 8 March 2021. This inspection was undertaken as we received information of concern from stakeholders regarding patient access to Covid-19 vaccinations. We looked at how patients were accessing the vaccine as part of this inspection.

Church Road Surgery (Dr Sashi Shashikanth) was rated good overall and for all key questions at their previous inspection on 25 October 2018.

This inspection looked at the following key questions:

- Effective
- Responsive
- Well-led

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:-

- Patients received effective care and treatment that met their needs.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

The areas where the provider **should** make improvements are:

- Continue progress to improve the uptake of childhood immunisations and cervical screening.
- Review results of GP Patient Survey with a view to improving in areas where practice scores were lower than both local and national averages.
- Ensure regular monitoring of coding of patient records with reference to patients who are receiving shared care.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good 
People with long-term conditions	Good 
Families, children and young people	Good 
Working age people (including those recently retired and students)	Good 
People whose circumstances may make them vulnerable	Good 
People experiencing poor mental health (including people with dementia)	Good 

Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist advisor.

Background to Church Road Surgery

Church Road Surgery operates at 4A Church Road, Uxbridge, London UB8 3NA from a purpose-built property owned and managed by the principal GP. The practice has four consultation rooms and a reception and waiting area on the ground floor of the premises. The upper floor of the premises, accessible by stairs, accommodates administration offices, a meeting room, staff facilities and consultation room used by a podiatrist providing private treatments.

The practice provides primary medical services to approximately 2,700 patients and holds a core General Medical Services (GMS) Contract. (GMS is a contract between NHS England and general practices for delivering general medical services). The practice is part of NHS Hillingdon Clinical Commissioning Group (CCG).

The practice is registered with the Care Quality Commission (CQC) to provide the regulated activities of diagnostic & screening procedures, maternity and midwifery, surgical procedures and treatment of disease disorder & Injury.

The principal GP, Dr Sashi Shashikanth, also provides GP primary medical services from a separately registered location at West London Medical Centre, 20 Pield Heath Rd, Uxbridge. This location was inspected as part of this inspection process on 09 March 2021. Please use the attached link www.cqc.org.uk/location to see the report of this inspection.

The practice is staffed by a male principal GP covering one clinical session a week, one female salaried GP and one female sessional GP who collectively work a total of nine clinical sessions a week. They are supported by two-part time practice nurses and a part-time health care assistant who collectively work four sessions a week. The administration team is led by a part-time practice manager, part-time deputy practice manager, part-time human resource executive, a part-time senior receptionist and three administration/reception staff.

The practice is an approved training practice for post graduate junior doctors and a teaching practice for medical students. At the time of our inspection there was a foundation year two post graduate junior doctor at the practice six sessions per week.