

Bondcare (Darrington) Limited

Elm Park Care Home

Inspection report

197 Great North Road
Woodlands
Doncaster
South Yorkshire
DN6 7TZ

Tel: 01302725272

Date of inspection visit:
12 November 2020

Date of publication:
25 November 2020

Ratings

| | |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|

| | |
|----------------------|--------------------------------|
| Is the service safe? | Inspected but not rated |
|----------------------|--------------------------------|

Summary of findings

Overall summary

Elm Park is a purpose built care home on the outskirts of Doncaster. The home provides accommodation for up to 100 people. At the time of our inspection there were 72 people using the service. The home provides residential and nursing care; this includes a dedicated unit on the first floor for people living with dementia.

We found the following examples of good practice.

The service had a visitor's information file located in the main reception area of the home. This contained useful information about safe visiting during the pandemic including the visitor's policy, infection prevention and control procedure, donning and doffing information, handwashing and correct wearing of face masks.

The service was accessing the government testing scheme, and this had helped them to identify the outbreak and take action quickly and efficiently. The service was managing the outbreak effectively.

The current admission policy was discussed where people are required to test negative for COVID-19 directly prior to admission and then isolate in their bedrooms for 14 days in order to assess for the development of any symptoms. After this period, people were tested in accordance with monthly testing arrangements.

During our inspection we saw staff washing and sanitising their hands frequently and using appropriate PPE in line with government guidelines. Staff also ensured they cleaned high touch points such as door handles and keypads, on a regular basis. Staff we spoke with had a good understanding of infection control procedures and were up to date with guidelines in place regarding appropriate use of PPE.

The service had a housekeeper who was responsible for ensuring the deployment of staff and cleaning schedules were completed in accordance with requirements, in addition the house keeper supervised staff in relation to IPC and COVID-19 requirements.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Elm Park Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 12 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.