

Prestige Care (Yew Tree) Limited

Yew Tree Care Centre

Inspection report

Presbytery
Yew Tree Avenue
Redcar
Cleveland
TS10 4QN

Date of inspection visit:
20 January 2022

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28 January 2022

Tel: 01642489480
Website: www.prestigecaregroup.com

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Yew Tree Care Centre is operated by Prestige Care (Yew Tree) Limited and is located in Redcar, North Yorkshire. The service provides residential and nursing care and is registered with CQC to provide support for a maximum of 76 people. The location comprises of individual accommodation with en-suite bathrooms, and communal living, dining and outdoor garden areas. At the time of our inspection, the location did not have a registered manager registered with CQC; however, a new manager had been appointed and was in the process of registering with CQC.

We found the following examples of good practice.

- Additional staff rooms had been set up on each floor and area of the care home. This allowed staff to remain socially distanced during break times, and minimised the risk of staff from different floors mixing.
- The service had implemented a cleaning record book for each area of the care home. This outlined the areas and items that required cleaning, how often they required cleaning, and how they should be cleaned. Staff signed and dated against each item or area to record when this had been completed.
- The service had created a dedicated area where family and visitors could conduct a Lateral Flow Test if they had not completed one prior to arriving. This area was accessed externally and was separate from the main care home area.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Yew Tree Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on Thursday 20th January 2022 and was announced. We gave the service two days' notice of the inspection, as key staff were not available on our initial inspection date.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021, registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.