

Meridian Healthcare Limited

# Greatwood House

## Inspection report

Mancunian Road  
Denton  
Manchester  
Greater Manchester  
M34 7GX

Tel: 01613365324

Date of inspection visit:  
19 August 2020

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11 September 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Greatwood House is a single storey building in the Haughton Green area of Denton in Greater Manchester. The home provides accommodation and support for up to 60 people who require personal care without nursing. At the time of our inspection 48 people were living in the home.

We found the following examples of good practice.

- Temperatures were taken, and a comprehensive risk-based questionnaire was completed with visitor's prior to entry to the care home. The home had clear guidance and expectations for visitors.
- Staff were supported to maintain social distancing guidance both whilst in work, and during the journey to and from work. This included senior staff undertaking reviews and coaching with staff on high risk times, such as during breaks, and developing processes to reduce risks. Staff were supported to travel independently to work as required.
- Guidance regarding safe admission to care homes was followed. The home had a separate quarantine unit where new admissions would live for the first 14 days.
- Two infection prevention and control leads were in place in the home. These members of staff undertook regular checks of personal protective equipment (PPE), cleanliness of the environment and observations of staff to ensure good practice was being followed.
- The home was fully engaged with testing staff and residents for Covid 19, following current best practice guidance. Residents were supported with daily health checks to support early identification of people becoming unwell.
- The home was clean, and any issues were quickly addressed. Regular checks of the environment were undertaken, and housekeeping staff completed additional cleaning tasks and followed a decontamination checklist. All staff were responsible for regular cleaning of high contact areas, such as door handles and frames, handrails and keypads.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Greatwood House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 19 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules where possible.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.