

Notting Hill Genesis Lingham Court

Inspection report

10 Lingham Street
London
SW9 9HF

Date of inspection visit:
17 February 2022

Date of publication:
18 March 2022

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	-------------------------

Summary of findings

Overall summary

Lingham Court provides an extra care service for up to 30 older people living in self-contained one-bedroom flats. The Care Quality Commission (CQC) only regulates the personal care provided to tenants. On the day of our inspection there were 17 people receiving a personal care service.

We found the following examples of good practice.

The registered manager and support team worked positively with tenants and other professionals to help ensure the spread of COVID-19 was minimised.

Staff were trained in infection control management and the correct use of personal protective equipment (PPE). Lateral Flow Tests (LFT) tests were undertaken each day by staff in line with current guidance.

Regular bank staff were used to support any staff absences.

We were assured that this service met good infection prevention and control guidelines and had no concerns regarding the management of COVID.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Lingham Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 February 2022 and was announced. We gave the service two days notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.