

### Mrs D J Webster

# Barnfold Cottage Residential Home

### **Inspection report**

402 Blackburn Road Oswaldtwistle Lancashire BB5 4LZ

Tel: 01254381348

Date of inspection visit: <u>11 February 2022</u>

Date of publication: 24 February 2022

### Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

### Overall summary

About the service

Barnfold Cottage is a residential care home providing personal care for up to 14 adults. At the time of our inspection there were 13 people living at the home.

We found the following examples of good practice.

There were policies, procedures and a range of information available, which provided staff with clear guidance about good infection control practices, including the management of COVID-19 and visiting arrangements during the pandemic.

Government guidance was being followed in relation to isolation criteria and testing programmes for service users, staff and visitors. We spoke with one person who was visiting a relative at the time of our inspection. Their visit took place in a designated room, which had an ample supply of PPE available. We also spoke with other family members by telephone. All relatives spoken with confirmed they made appointments to visit their loved ones and demonstrated negative COVID-19 testing prior to their visit. They wore face masks during visits and were encouraged to use hand sanitiser.

All employees and service users had received both COVID-19 vaccinations and their booster doses. All staff had completed specific training in relation to infection control and the management of COVID-19.

A cleaner was employed at the home. However, as the service was of a domestic setting all staff were responsible for domestic duties and cleaning schedules were in place. The environment was clean and hygienic throughout and fully stocked Personal Protective Equipment (PPE) stations were provided in the entrance hall and on both floors of the home. We were told enough supplies of PPE were available and we saw staff wearing PPE correctly.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?	<b>Inspected but not rated</b>
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Further information is in the detailed findings below.



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**Detailed findings** 

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 11 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

### Inspected but not rated

### Is the service safe?

## Our findings

#### Staffing

• The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

#### Visiting in Care Homes

• The practices around visiting during the pandemic helped to ensure visitors were protected from the risk of cross infection, including the transmission of COVID-19. Family members we spoke with confirmed they felt safe whilst visiting their relatives. One commented, "They (staff team) have done well to keep people safe and to stop COVID getting into the home."

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

• The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff were vaccinated against COVID-19. However, the service was not ensuring visiting professionals were vaccinated against COVID-19. The registered manager and deputy manager acknowledged they were not aware of this requirement and assured us this would be addressed without delay.

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We have also signposted the provider to resources to develop their approach.