

National Schizophrenia Fellowship Derwent Lodge

Inspection report

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15 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Derwent Lodge is registered to provide nursing and residential care and support for 16 people with mental health needs. At the time of our inspection there were 15 people using the service.

The service is a detached, single storey property located within a residential area of Derby. The service provides communal rooms, which include lounges, dining room, activities room and two kitchens. The bedrooms are single occupancy with an en-suite facility. The service has a garden which can be accessed from the communal rooms.

We found the following examples of good practice.

People were provided with information about infection prevention control (IPC) in a range of formats which included written and visual.

The service was visibly clean, and the domestic staff had completed cleaning schedules to evidence the cleaning was taking place.

The provider followed current government's guidance on visiting care homes. The visitors were asked to wear a mask and to evidence a negative lateral flow test (LFT) before they entered the home.

During the active COVID- 19 outbreak, people were supported to isolate, considering their emotional wellbeing.

Staff supported people to reduce the risk of catching and spreading infections when out in the community by encouraging to wear masks, wash and sanitise hands frequently.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Derwent Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 15 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed. Not all staff had completed recent infection and prevention control (IPC) training. This increased the risk of staff not providing care to people safely. Following our feedback, the provider took immediate action to ensure all staff completed IPC training. We have also signposted the provider to resources to develop their approach.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

The provider followed the current government's guidance to facilitate visits safely. During the active COVID-19 outbreak people were supported to stay in touch with their relatives via video and phone calls.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.