

Dr Mohammad Khan

Quality report

152a Manchester Road East
Little Hulton
Manchester
M38 9LQ
Tel: 0161 799 3233
www.mremedicalpractice.co.uk

Date of inspection visit: 12/12/2018
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced comprehensive inspection at Dr Mohammad Khan on 12 December 2018 to check that the practice had maintained its improvements since coming out of special measures in August 2017.

We based our judgement of the quality of care at this service on a combination of:

- What we found when we inspected
- Information from our ongoing monitoring of data about services and
- Information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The practice was well-led and managed the delivery of high-quality, person-centre care.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Professor Steve Field CBE FRCP FFPH FRCGP
Chief Inspector of General Practice

Population group ratings

Older people	Good 
People with long-term conditions	Good 
Families, children and young people	Good 
Working age people (including those recently retired and students)	Good 
People whose circumstances may make them vulnerable	Good 
People experiencing poor mental health (including people with dementia)	Good 

Our inspection team

Our inspection team was led by a CQC lead inspector.
The team included a GP specialist adviser.

Background to Dr Mohammad Khan

Dr Mohammad Khan (also known as Manchester Road East) provides primary care services to 2106 patients. The practice delivers services under a General Medical Services (GMS) contract.

The GMS contract is the contract between general practices and NHS England for delivering primary care services to local communities. The practice is registered with the Care Quality Commission (CQC) to provide the regulated activities of diagnostic and screening procedures, maternity and midwifery services, family planning and treatment of disease, disorder and injury.

Regulated activities are delivered from the following address:

152a Manchester Road East Little Hulton Manchester M38 9LQ

The single-handed GP (male) is supported by a female GP who works one session a week. There is a practice nurse and a team of administration staff.

The age profile of the practice population mostly consists of patients aged under 45. Information taken from Public Health England placed the area in which the practice was in the first most deprived decile (from a possible range of between 1 and 10). In general, people living in more deprived areas tend to have greater need for health services.

Patients requiring a GP outside of normal working hours are advised to contact the surgery and they will be directed to the local out of hours service which is provided by NHS 111.