

# Dr Malarvili Theivacumar

## Inspection report

Morecambe Surgery  
1 Morecambe Terrace, Upper Edmonton  
London  
N18 1LA  
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[www.morecambesurgery.nhs.uk](http://www.morecambesurgery.nhs.uk)

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced comprehensive inspection at Dr Malarvili Theivacumar (also known as Morecambe Surgery) on 14 December 2018 as part of our inspection programme.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

**We have rated this practice as good overall and good for all population groups.**

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should**:

- Ensure all staff receive appropriate fire safety training and updates.
- Undertake a suitable premises safety risk assessment
- Ensure fire risk assessments are regularly undertaken, and that fire extinguishers receive regular checks to ensure they remain fit to be used in the event of a fire at the practice.
- Ensure all issues identified in infection prevention and control audits are actioned.
- Review and continue to work to improve uptake of childhood immunisations for the benefit of that population group.
- Ensure all staff receive appropriate training to identify the symptoms of sepsis.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Professor Steve Field** CBE FRCP FFPH FRCGP  
Chief Inspector of General Practice

## Population group ratings

<b>Older people</b>	<b>Good</b>	
<b>People with long-term conditions</b>	<b>Good</b>	
<b>Families, children and young people</b>	<b>Good</b>	
<b>Working age people (including those recently retired and students)</b>	<b>Good</b>	
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b>	
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b>	

## Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist adviser.

## Background to Dr Malarvili Theivacumar

The Dr Malarvili Theivacumar operates from Morecambe Surgery, 1 Morecambe Terrace, Upper Edmonton, London, N18 1LA. It provides NHS primary medical services through a General Medical Services contract to approximately 5,000 patients. The practice is part of the NHS Enfield Clinical Commissioning Group (CCG).

The clinical team is made up of a sole female principal GP, a salaried GP and two locum GPs. In addition, there is a full-time practice nurse. The GPs are supported by a full-time practice manager and a team of five administration and reception staff.

The practice is registered with CQC to provide the regulated activities of: Treatment of disease, disorder or injury, Diagnostic and screening procedures, Surgical procedures, Maternity and midwifery services and Family Planning.

Dr Malarvili Theivacumar serves a practice population with a deprivation score which is higher than the England average. For example, 33% of children are affected by income deprivation, compared to a local average of 30%, and the national average of 20%, whilst 30% of older people are affected by income deprivation (local average 25%, national average 20%).

The practice was previously inspected on 13 April 2016 and was rated good overall.