

Roseberry Care Centres (England) Ltd

# Rosemount Care Home

## Inspection report

Sunningdale  
Whitley Bay  
NE25 9YF

Date of inspection visit:  
02 February 2022

Date of publication:  
23 February 2022

### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Rosemount Care Home is a home providing accommodation and nursing and personal care to older people, including people who may live with dementia. The service can support up to 60 people. People are accommodated in three units across one building. At the time of inspection 56 people were using the service.

We found the following examples of good practice.

The provider kept up to date with regularly changing guidance and reviewed and updated policies accordingly.

The registered manager had reduced agency usage where possible and requested consistent agency staff to retain a continuity of care and lessen the impact on people.

The registered manager demonstrated an awareness of the emotional and physiological impacts of isolation and was taking steps to address these.

The service was clean throughout, with additional cleaning in place for high touch areas. The registered manager had acted promptly on advice from infection prevention and control specialists.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Rosemount Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 2 February 2022 and was announced the day before.

# Is the service safe?

## Our findings

### Staffing

- The provider had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.