

Roselawn Care Limited

# Roselawn House

## Inspection report

40 Plough Lane  
Purley  
Surrey  
CR8 3QA

Tel: 02086686517

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28 August 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Roselawn House is a 'care home'. The care home can accommodate up to eight people living with learning disabilities. At the time of this visit eight people were living at the home.

We found the following examples of good practice.

- The provider had appropriate arrangements for all visitors to help prevent the spread of Covid 19. They were required to have their temperatures taken, complete a Covid 19 risk assessment which included screening for symptoms of Covid 19 before being allowed to enter the home. Visitors were required to wear a face covering when visiting, and wash hands before and after mask use.
- The provider had appropriate arrangements to test people and staff for Covid 19 and was following government guidance on testing. This ensured that people and staff were tested for Covid 19 so that appropriate action could be taken if any cases were identified.
- The provider ensured that all their staff received appropriate training and support to understand and to manage Covid 19. This included best practice for infection control and the use of PPE.
- Staff also received appropriate guidance on how to support people with learning disabilities to understand the pandemic and Covid 19.
- The provider made appropriate support services available to staff in order to support their mental wellbeing through the pandemic and if they became unwell and when they returned to work.
- The provider made very good provision for people using the service to maintain links with family members, relatives and friends. People were supported to have visits from their relatives and friends in sheltered areas of the garden where two metre social distancing was observed. Visits were staggered and restricted to up to one hour and these areas were cleaned between visits.
- The provider recognised the disproportionate impact of the virus on health and social care workers from black and minority ethnic (BME) backgrounds. In response they have in place a risk assessment process in line with guidance from the Workforce Race Equality Standard. This has enabled BME colleagues to raise concerns and be heard.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection, prevention and control procedures to keep people safe.

**Inspected but not rated**

# Roselawn House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 28 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.