

## Chislehurst Care Limited

# Ashglade

### Inspection report

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## Ratings

Is the service safe?

**Requires Improvement**



## Overall summary

We carried out an unannounced comprehensive inspection of this service on 9 and 10 December 2014. A breach of legal requirements was found. This was because aspects of the service were not safe. While some premises issues previously identified had been addressed, the provider had not fully implemented the necessary recommendations from a fire safety risk assessment.

After the comprehensive inspection, the provider wrote sent us an action plan to say what they would do to meet legal requirements in relation to this breach. They told us they would complete the action required by 01 April 2015. We undertook a focused inspection on the 28 May 2015 to check that they had followed their plan and to confirm that they now met legal requirements.

This report only covers our findings in relation to this topic. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for 'Ashglade' on our website at [www.cqc.org.uk](http://www.cqc.org.uk).

Ashglade provides accommodation and personal care for up to 12 people. There was a registered manager in place. A registered manager is a person who has registered with

the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the service is run. The registered manager understood their responsibilities as a registered manager.

At this inspection of 28 May 2015 we looked around the premises and saw that the provider had acted on the recommendations of the fire risk assessment and now met legal requirements. We did not ask people for their views about this legal requirement.

While improvements have been made we have not revised the rating for this key question; to improve the rating to 'Good.' This was because at the previous inspection we found, although the provider met legal requirements, some improvements were needed in the management of medicines. We did not inspect the management of medicines at this inspection. We will review our rating for safe at the next comprehensive inspection.

# Summary of findings

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

At this inspection we found the provider had complied with the fire risk assessment and carried out the work required to ensure people were safe. They therefore met all legal requirements in this key question.

While improvements had been made we have not revised the rating for this key question; to improve the rating to 'Good' as there were other parts of the key question where some improvement had been required at the December 2015 inspection.

We will review our rating for safe at the next comprehensive inspection.

**Requires Improvement**



# Ashglade

## Detailed findings

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008 and to provide a rating for the service under the Care Act 2014.

We undertook a focused inspection of Ashglade on 28 May 2015. This inspection was completed to check that improvements to meet legal requirements planned by the provider after our comprehensive inspection 08 and 09

December 2014 had been made. We inspected the service against part of one of the five questions we ask about services: is the service safe? This is because the service was not meeting a legal requirement in relation to that question.

The inspection was undertaken by one inspector and was unannounced. Before the inspection we reviewed the information we held about the home, this included the provider's action plan, which set out the action they would take to meet legal requirements.

During the inspection we looked around the premises and we looked at records held by the service including the fire risk assessment.

# Is the service safe?

## Our findings

At the inspection on 09 and 10 December 2014 we found a breach of Regulation 15 The Health and Social Care Act (Regulated Activities) Regulations 2010 in regard to premises. A new fire risk assessment carried out on 22 September 2014 had identified a number of immediate actions that were needed. We saw evidence that only two of these had been completed. There were other actions that required completion as soon as possible which had also not been completed for example additional fire extinguishers were required.

Work had been completed to reduce possible risk of fire. At this inspection of 28 May 2015 we looked round the premises. We saw that new fire doors had been fitted, there was a new fire alarm panel and other fire detection and fire fighting equipment was in place. The fire escape routes were clear. The provider had completed all the necessary actions from the fire risk assessment. Checks on fire fighting equipment were regularly carried out. The provider met the legal requirements of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 with regard to premises.