

Franciscan Missionaries of St Joseph

Franciscan Convent Burnley

Inspection report

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18 August 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Franciscan Convent Burnley provides care for Sisters of the congregation of Franciscan Missionaries. The service is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided and we looked at both during this inspection. The service is registered to provide accommodation and personal care for up to 25 people. At the time of our inspection 12 people were living at the service.

We found the following examples of good practice.

- The wellbeing of the sisters in the home had been most affected by the closure of the church. The registered manager had sought creative ways to link in with services via the internet. Further expansion of technology was being considered.
- Staff roles were maintained separately, there was no cross over between the care staff, domestic staff or kitchen staff. Separate areas had been provided for staff to take their breaks which allowed them to maintain correct social distancing.
- The registered manager had completed robust environmental audits and risk assessments and identified how to use available funding to improve the environment and minimise infection risks. This included; buying a powerful carpet cleaner, ordering new chairs which were easier to clean, foot operated soap/hand gel dispensers and bins.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 18 August 2020 and was announced. The service was invited to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.