

Brancaster Care Homes Limited

# Pexton Grange

## Inspection report

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10 February 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Pexton Grange is a nursing home that provides care for up to 57 people. It is a purpose-built care service that provides accommodation for people who require nursing or personal care. The accommodation is spread over three floors. The home also provides an intermediate care service on behalf of the NHS. This caters for people who have experienced a period of ill health or have been in hospital and require rehabilitation and support for a short period of time to help them regain their independence. Therapy support for those people is provided at the service by the NHS.

We found the following examples of good practice.

The service had a suitable system in place to support people to maintain important relationships with their relatives and friends. This included promoting visits within the service and in the local community. Visitors were required to follow various safety measures such as completing a COVID-19 test prior to entering the service.

Staff had received training about how to keep people safe from the risk of infection and how to use personal protective equipment (PPE) correctly. The provider ensured there was enough PPE available for staff at all times and we observed staff wearing appropriate PPE.

Tests for COVID-19 were being carried out in line with government guidance, by both staff and people living in the service.

The premises were clean. Staff followed cleaning schedules to ensure all areas of the home were regularly cleaned. Suitable cleaning products were used to control the spread of infection.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Pexton Grange

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 10 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- The service had a suitable system in place to support people to maintain important relationships with their relatives and friends. This included promoting visits within the service and in the local community. Visitors were required to follow various safety measures such as completing a COVID-19 test prior to entering the service.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.