

Coate Water Care Company Limited

Avebury House

Inspection report

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22 January 2021

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Avebury House is a residential care home providing personal and nursing care for up to 30 older people, including people living with dementia, on the ground floor.

At this inspection we looked at the first floor only which was newly registered for up to 18 people who would be discharged from hospital for rehabilitation, prior to returning home, under the Discharge to Assess programme. There were no people living there when we inspected.

We found the following examples of good practice.

There were plentiful supplies and stocks of personal protective equipment (PPE) available to staff. PPE stations had been established throughout the first floor to help ensure staff had access to it when required.

There were clear procedures and risk assessments for people, staff and visitors which had been developed to maintain good practice in relation to infection control and to provide safe care. Risk assessments would be tailored to the specific needs of people on admission.

Admissions from hospital would take place following a thorough assessment and coronavirus testing. People's temperatures would be taken on admission and daily throughout their stay. If people showed any symptoms, they would be required to isolate for up to 14 days. People would be tested fortnightly.

Staff would be tested regularly for coronavirus using a nasal swab test and the quicker lateral flow test. Staff would have daily temperature checks and self-isolate if positive or if they were symptomatic.

Changes had been made to the home environment to help promote social distancing and reduce the risk of cross contamination. Furniture in the communal areas had been arranged to provide more space and ensure people were seated at a safe distance.

Staff training in infection control and personal protective equipment (PPE) was up-to-date. This included correct procedures to put on and take off PPE and dispose of correctly.

The provider had appropriate infection control policies and procedures in place. These had been developed in line with current government guidance and fully implemented in the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Further information is in the detailed findings below.

Inspected but not rated

Avebury House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 January 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.