

Amber Care Limited

# Stonebow House Residential Home

## Inspection report

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Date of inspection visit:  
08 December 2020

Date of publication:  
31 December 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Stonebow House is a residential care home providing accommodation and personal care for up to 30 people. There were 22 people living in the home at the time of inspection.

We found the following examples of good practice.

Isolation and zoning procedures were in place to manage the outbreak of COVID-19 in the home in line with current guidance. The home designated a separate staff entrance where staff could change their uniform and record their temperature and blood oxygen levels prior to commencing or leaving their shift.

People's laundry and soiled waste was transported through the nearest exit to reduce the risk of transmission of Covid-19.

Visitors were not permitted at the home at the time of inspection due to the outbreak of COVID-19. Each person living at the service had a 'visiting' care plan in place to reduce the risk and spread of infection when visits could safely resume.

People were supported by staff to participate in activities to promote their social and emotional wellbeing. People were encouraged to engage in socially distanced activities such as baking, growing vegetables and reading. Telephone and video calls, as well as a secure social media portal, were used to support people to keep in contact with families and friends.

Staff worked in teams led by a senior member of staff who provided individual support to the staff in their team. The provider also utilised an employee assistance helpline for staff to use should they require.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured that this service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 08 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.