

Huntercombe Properties (Frenchay) Limited Heathside Neurodisability Unit

Inspection report

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12 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Heathside Neurodisability Unit is a care home with nursing, providing support, accommodation and rehabilitation for up to 18 people. The home specialises in providing rehabilitation for people with a brain injury and/or progressive neurological conditions. At the time of the inspection 18 people were using the service

We found the following examples of good practice.

There was a clear system in place to ensure all visitors adhered to best practice guidelines when entering the service.

Measures such as isolation and cohorting of exposed and unexposed people have been risk assessed and there were workable plans in place.

People have been tested for COVID-19 by the hospital and from the community before they were admitted to the service.

Clinically trained staff delivered infection control training and staff knowledge and understanding was continually checked and refreshed.

The service has a designated lead for cleaning and infection control within the service. Cleaning schedules had increased to reduce the risk of infections being spread on high touch areas such as door handles and light switches.

The provider had assessed the risks to staff including those associated with ethnicity, age, health conditions. The provider had also considered the risks of staff travelling on public transport and had made adjustments to help mitigate these risks.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Details are in our safe findings below.

Inspected but not rated

Heathside Neurodisability Unit

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 12 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date