

Ashdown Care Homes Ltd

Eastbourne Avenue

Inspection report

285-289 Eastbourne Avenue
Gateshead
Tyne and Wear
NE8 4NN

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06 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Eastbourne Avenue is a residential care home providing personal care to six people, some of whom were living with a learning disability and autism. The service can support up to seven people.

We found the following examples of good practice.

The service had implemented infection prevention and control checks on entry to the service. This helped reduce the risk of infection.

Staff supported people to maintain social distancing as much as possible. They utilised the available space in the house to promote social distancing.

Staff had access to IPC associated policies and procedures, which had been routinely updated and followed national guidance.

Staff promoted people's health and emotional wellbeing through reassurance and engaging people in activities of interest to them. People were supported to use technology to maintain contact with relatives and friends.

The provider and registered manager regularly checked that staff followed guidance and used appropriate personal protective equipment (PPE). Staff had recently completed IPC training. External IPC professionals had recently visited the service to offer support and advice.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Eastbourne Avenue

Detailed findings

Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Care Act 2014.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. This inspection took place on 6 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.