

Salutem LD BidCo IV Limited

Meade Close

Inspection report

1-2 Meade Close
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Date of inspection visit:
25 January 2022

Date of publication:
02 February 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Meade Close is a residential service which provides accommodation and personal care for a maximum of ten people with complex health and care needs. Those people lived in three bungalows with self-contained apartments, all with back door patio door access. At the time of the inspection there were four people living in one of the bungalows and three in the other. A third purpose-built bungalow was about to become occupied and this was an exciting new venture for the service.

We found the following examples of good practice:

Staff and people using the service all undertook a regular programme of testing to keep everyone safe and free from infection. Staff and visitors were subject to a range of screening procedures such as providing a negative test before entering the premises. Staff used appropriate PPE and were encouraged to wear surgical masks when leaving and re-entering the building.

There were no shortages of PPE and all staff we observed were wearing appropriate PPE when supporting people. We saw ample available PPE for staff and anyone visiting the premises.

People were able to move around the building freely and easily (with assistance) whilst maintaining social distance from others. Communal areas were well spaced and hygienically clean. The home was well ventilated and there were plenty of areas where visiting could take place in private without the need for visitors to come in contact with other people living at the home or staff.

There were management plans for those people required to self-isolate and additional support available for people who may struggle with isolation.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Meade Close

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were somewhat assured that the provider's infection prevention and control policy was up to date. We briefly looked at a newly created IPC folder on the day but at the time of writing the report the provider had not submitted an electronic version of their company policies and procedures. During discussions we were told that there was a designated lead for infection control, although this was something that was being reviewed by the home manager. We were also told that IPC training was something that was mandated annually. There had been an a recent IPC audit undertaken.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.