

Croftwood Care UK Limited

Wealstone Residential Care Home

Inspection report

Wealstone Lane
Upton
Chester
Cheshire
CH2 1HB

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Website: www.minstercaregroup.co.uk

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Wealstone is a residential care home providing personal and nursing care to 38 people at the time of the inspection. The service can support up to 42 people across two separate wings, each of which has separate adapted facilities. One of the wings specialises in providing care to people living with dementia.

We found the following examples of good practice.

- The service had a system to facilitate visiting. Visitors booked onto an allocated slot which were spaced out throughout the day to allow for cleaning and to avoid potential infection transmission with other visitors. All visitors were asked to complete a health screening form and were provided with face masks to wear throughout their visit. We observed visitors following these procedures.
- Staff had been proactive in reducing the impact of loneliness by facilitating video calls to loved ones and sharing photographs sent in by family members who were unable to visit in person.
- Staff wore the correct personal protective equipment (PPE) throughout the inspection. One resident told us this could make communication difficult however they said staff, "do their best" under the circumstances.
- There were signs displayed around the service explaining the reasons for staff wearing facemasks. In addition, the registered manager had developed pictorial handwashing guidance. This was in all handwashing areas where people living with dementia accessed.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 20 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.