

Landona House Limited

# Tollesby Hall Nursing Home

## Inspection report

Slip In Bank  
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Cleveland  
TS8 9EJ

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29 October 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Tollesby Hall Nursing Home is a residential nursing home providing personal and nursing care to older people and people living with a dementia. It accommodates up to 55 people in one purpose-built building. Up to 11 people could be accommodated in the designated setting. There were 42 people using the service when we visited.

We found the following examples of good practice.

- Systems were in place to minimise the risk of visitors catching and spreading infections.
- Staff promoted and practised social distancing. Systems were in place to keep people safe should an infection outbreak occur.
- Staff used and disposed of personal protective equipment (PPE) safely. Sufficient stocks of PPE were in place and conveniently positioned around the building.
- Clear systems were in place to admit people safely to the service.
- Regular Covid-19 testing took place.
- We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Tollesby Hall Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 29 October 2020 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach to screening visitors entering the building.