

The Sons of Divine Providence Cardinal Heenan House

Inspection report

Don Orione Centre
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10 March 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Cardinal Heenan House is a residential care home offering accommodation for up to 32 older people and people who are living with dementia. Accommodation is provided over two floors and offers 32 ensuite bedrooms. A passenger lift is available.

At the time of our visit 19 people were living at the home.

We found the following examples of good practice.

The home had comprehensive policies and procedures to manage any risks associated with the COVID-19 pandemic. This included an operational plan in the event of an outbreak in the home of this viral infection. The policies, procedures and risk assessments were updated regularly following any changes in national guidance.

Adaptations to the home had been undertaken and the staff rota amended as part of the home's strategy and contingency plan should there be an outbreak of COVID-19 in the home.

Infection prevention and control (IPC) policies and procedures were monitored through a comprehensive and rigorous system of auditing.

People living in the home and their next of kin were supported to maintain contact through a range of methods. This included visits by appointment in a safe area within the home, or within a 'pod', and by window visits, video and telephone calls.

There was an ample supply of personal protective equipment (PPE) for staff and any visitors to use.

Staff had received training on the use of PPE and we observed staff wearing it correctly during our inspection. Clear signage and information was in place throughout the home to remind staff of their responsibilities.

A programme of regular COVID-19 testing for both people in the home and staff was implemented. Screening procedures were also in place for visitors to the home.

Staff who normally used public transport for travel to work were supported to use taxis to minimise the risks of infection.

The home was participating in the COVID-19 vaccination programme.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Cardinal Heenan House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.