

Ascot Care North East Limited

The Gardens Care Home

Inspection report

Pondfield Close
Salutation Road
Darlington
County Durham
DL3 8LH

Tel: 01325487777

Date of inspection visit:
08 December 2020

Date of publication:
06 January 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The Gardens Care Home is a care home registered to provide personal care and accommodation for up to 60 older people. At the time of the inspection, 39 people were living there.

We found the following examples of good practice.

- Systems were in place to prevent visitors from catching and spreading infections. Only essential health, compliance, and end of life visits could take place at the time of the inspection. All visitors were screened for Covid-19.
- The home supported people and staff as far as possible with social distancing. Seating in communal areas was spaced out to encourage residents to socially distance. Staff break times were staggered and additional staff rooms had been created.
- Staff had undertaken training in infection prevention and control (IPC). The home had appointed two 'Covid Champions' who had received additional training.
- Staff were seen wearing appropriate personal protective equipment (PPE). The home had sufficient supplies of PPE and appropriate waste disposal procedures in place.
- All people and staff were taking part in the Covid-19 testing programme.
- The home was clean and tidy. A comprehensive cleaning schedule was in place which included additional cleaning of frequently touched areas such as door handles.
- The home considered and supported the wellbeing of people. Regular one to one and socially distanced group activities took place. People were supported and encouraged to have telephone and video contact with friends and relatives.
- The home had robust and up to date IPC policies and risk assessments in place. The manager spoke highly of the staff team, praising their hard work and team spirit. Staff were able to access wellbeing resources.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Gardens Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 8 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.