

Christchurch Fairmile Village LLP

Fairmile Grange

Inspection report

Royal Close
Christchurch
Dorset
BH23 2FR

Tel: 01202007569

Date of inspection visit:
22 March 2021

Date of publication:
30 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Fairmile Grange is a residential care home for older people, some living with a dementia, registered to accommodate 80 people. At the time of our inspection 46 people were living at the service. The home currently provides accommodation over two floors and each room has an en-suite. Communal facilities include lounge and dining areas, specialist bathrooms and a level access secure garden.

We found the following examples of good practice.

Policies and staff practice were in line with the latest government guidance ensuring people, visitors and staff were protected from catching or spreading infection. Visiting arrangements for a designated person were through an appointment system and arrival checks included a rapid result COVID-19 test carried out by trained staff. Following a negative test result visitors were provided with Personal Protective Equipment, (PPE), handwashing facilities and were escorted to their relative.

Changes to the layout of the building included creating a safe visiting area in a room with its own external door. A full size clear screen divided the room into two halves and had been installed with microphones. This meant people could have additional family and friends, other than one designated person, visit them. The premises and equipment were visibly clean and cleaning products had been changed to meet current requirements. Cleaning schedules had been reviewed in response to COVID-19 and changes had included increased cleaning of touch points.

Staff had completed Infection Prevention and Control training, including the safe putting on and taking off of PPE. Staff competency checks were regularly carried out to ensure best practice. PPE was available throughout the home and stock levels ensured at least 28 days' supply.

Staffing levels were flexible and responsive to changing needs of people. This included being able to provide one to one support to a people when their cognitive ability impaired their understanding to self-isolate or socially distance from others.

People and staff were participating in both the COVID-19 testing and vaccination programmes. People were involved in decisions and had their consent obtained for testing and vaccination in line with legal requirements.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Fairmile Grange

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.