

Accommodating Care (Drifffield) Limited

The White House Residential Home

Inspection report

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Humberside
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Date of inspection visit:
12 February 2021

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11 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The White House Residential Home is a residential care home providing personal care to 12 people, aged 65 and over at the time of the inspection. The service can support up to 20 older people, some of whom may be living with dementia.

We found the following examples of good practice:

- Staff had received infection control training. Cleaning schedules had been enhanced to include more frequent cleaning of high touch points, such as handrails and light switches.
- Effective systems were in place to ensure visitors to the service followed government guidelines for wearing personal protective equipment (PPE). Facilities were available for visitors to sanitise their hands and put on PPE. Screening questions and a temperature check were standard requirements for all visitors.
- The service had built a visiting pod for visitors to see their relatives who lived at the service.
- The service had good supplies of PPE that were readily available in stations throughout the service. Clinical waste bins were positioned so that staff could access them when required.
- Staff had received update training on how to keep people safe during the coronavirus pandemic. Staff supported people to understand the procedures in place to keep them safe and the required isolation procedures.
- People and staff received regular coronavirus tests in line with the government's current testing programme. Staff maintained social distancing where possible and the environment promoted people remaining socially distanced.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The White House Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was admitting people safely to the service. Following our feedback the provider put additional measures in place for when people were admitted from the community.

We have also signposted the provider to resources to develop their approach.