

Bupa Care Homes (CFChomes) Limited

East Dean Grange Care Home

Inspection report

Lower Street
East Dean
East Sussex
BN20 0DE

Tel: 01323422411
Website: www.bupa.com

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24 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

East Dean Grange Care Home provides accommodation and personal care for up to 30 people, some of whom are living with dementia. At the time of the inspection there were 21 people living at the home.

We found the following examples of good practice.

People were supported to maintain contact with their family and friends. People were able to go out with their family and friends when they wished to, and visitors were welcomed to the home. There was a visiting rota to ensure visits could be managed safely. Visitors were able to meet with loved ones in their bedrooms which allowed them time together in private. In addition to bedroom visits, there was also a visiting 'pod'. This meant visits could take place without entry to the home. The manager told us this was not currently being used but it would become useful in maintaining visits in the event of an outbreak.

People and staff followed the testing program in line with government guidance. All visitors to the home, both family and professionals were required to provide a negative test and have their temperature checked before entering the home.

All non-exempt staff and visiting professionals were required to provide evidence that they had been vaccinated against COVID-19 before they came into the home. The manager told us that before any contractors visited the home they were made aware of this requirement.

PPE was available throughout the home and staff were seen to be using this appropriately. There was adequate stock available. The home was clean and tidy. There was a cleaning program in place. Care staff were responsible for cleaning high-touch points, such as door handles and light switches twice a day.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

East Dean Grange Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection prevention and control measures and staffing] at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.