

3A Care (London) Limited

# Beauchamp Court

## Inspection report

18 Beauchamp Road  
East Molesey  
Surrey  
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25 January 2022

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Beauchamp Court is a care home which can accommodate a maximum of 19 older people in one adapted building. There were 17 people living at the home at the time of our inspection, most of whom were living with dementia.

We found the following examples of good practice.

The registered manager had built up a stable and consistent staffing team which meant that they had not needed to rely on using staff from an agency. The provider had rewarded and valued the staff team, which had contributed to the service being able to retain their staff.

Visitors to the home were encouraged and a separate entrance was used during the pandemic to reduce their need to walk through communal areas of the home. The provider had created an inviting visiting lounge within the conservatory. Ceiling blinds had been installed to make it feel warm and homely. There were comfortable chairs, pictures and soft lighting.

Measures had been taken to adapt the environment during the pandemic, to minimise the likelihood of infection outbreaks. They had replaced real flower arrangements with artificial which could be spray cleaned, and fabric tablecloths and napkins had been replaced with disposable types.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Beauchamp Court

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.