

HC-One Limited

Brookdale View

Inspection report

Averill Street
Newton Heath
Manchester
Lancashire
M40 1PF

Date of inspection visit:
12 January 2022

Date of publication:
27 January 2022

Tel: 01616887600

Website: www.hc-one.co.uk/homes/brookdale-view

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Brookdale View is a care home providing personal care and accommodation for up to 48 people. The home is divided into two floors which accommodates people who require nursing care, on the ground floor and residential care on the first floor.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

We found the following examples of good practice:

- Families named 'Essential Visitors' were part of the homes PCR and LFT inhouse testing programme.
- The organisation provided staff with a free 'wellbeing' councillor via phone which had been invaluable to staff.
- Selected members of staff had received enhanced training around infection control and prevention (ICP) and were known as the 'ICP army', their role to support people and staff to keep safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Brookdale View

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 12 January 2022 and was announced.

We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

.How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.
- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.