

Springfield Healthcare (The Chocolate Works)  
Limited

# Chocolate Works Care Village

## Inspection report

The Chocolate Works  
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Date of inspection visit:  
18 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Chocolate Works Care Village is a care home providing nursing or personal care to up to 102 people across three separate communities, each of which have separate adapted facilities. One of the communities specialises in providing care to people living with dementia. At the time of our inspection 82 people were living at the service.

We found the following examples of good practice:

- The provider had appropriately assessed and minimised risks in relation to the COVID-19 pandemic. There were comprehensive policies and information to help guide staff in their roles.
- Staff received training and were knowledgeable about good infection prevention and control practices and how to use personal protective equipment safely.
- There was clear leadership and the management team demonstrated commitment to reflective practice and continual learning. They worked well with other partners in the health and social care system.
- The service had robust systems in place to support people to have visitors when it could be safely managed.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Chocolate Works Care Village

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 18 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.