

Planshore Limited

Parkview Nursing Home

Inspection report

1-3 Eversley Road
Upper Norwood
London
SE19 3PY

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Date of inspection visit:
29 January 2021

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15 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Parkview Care Home can accommodate up to 88 people some of whom live with dementia. At the time of this visit 66 people were living at the home.

We found the following examples of good practice.

The provider supported people to maintain links with family and friends. Visitors were able to use a visitors' pod that enabled them to see people without increasing the risk of spreading infections. Visits were pre-booked and restricted to half an hour and the area was deep cleaned between visits. Hand sanitiser stations were available throughout the home.

The provider had appropriate arrangements to help prevent the spread of Covid 19 for visits to people at the end of their lives. Visitors were required to wash their hands, have their temperatures taken and complete a Covid 19 risk assessment, which included screening for symptoms of Covid 19, before being allowed to enter the home.

The provider had appropriate arrangements to test people and staff for Covid 19 and was following government guidance on testing. This ensured people and staff were tested for Covid 19 so appropriate action could be taken if any cases were identified.

The provider ensured all their staff received appropriate training and support to understand and manage Covid 19. This included best practice for infection control and the use of PPE.

Staff also received appropriate guidance on how to support people with dementia to understand the pandemic and Covid 19. Separate teams of staff were allocated to each floor of the home to reduce the potential spread of infections.

The provider made appropriate support services available to staff in order to support their mental wellbeing through the pandemic and if they became unwell and when they returned to work.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was safe.

Inspected but not rated

Parkview Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.