

Dr Asad Hussain

Inspection report

Ribble Village Surgery
200 Miller Road, Ribbleton
Preston
Lancashire
PR2 6NH
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www.ribblevillagehealthcentre.co.uk

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

Overall summary

We decided to undertake an inspection of this service following our annual review of the information available to us. This inspection looked at the following key questions: Safe, Effective and Well-led.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups except for the working age population group. We rated the working age people population group as requires improvement due to the practice's low uptake rates for cancer screening tests.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Following a challenging period of prolonged staff absence, patients received effective care and treatment that met their needs.

- The eighteen patient comments cards we received were all positive about the care and treatment given by staff at the practice.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should:**

- Embed and follow the new process for patient urgent two-week-wait referrals.
- Continue to populate the new training matrix for all staff training.
- Improve patient uptake of cancer screening services.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Requires improvement	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

Our inspection team was led by a CQC lead inspector.
The team included a GP specialist advisor.

Background to Dr Asad Hussain

Dr Asad Hussain, Ribble Village Surgery, is situated in the Ribble Village Health Centre at 200 Miller Road, Ribbleton, Preston, PR2 6NH. The Health Centre is a modern purpose-built building with full disabled access. There is good access to public transport and patient parking is available on the adjacent car park. A pharmacy is located in the same building.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, family planning and treatment of disease, disorder or injury.

The practice is part of the NHS Greater Preston Clinical Commissioning Group (CCG) and services are provided under a general medical service (GMS) contract with the CCG. There were approximately 3359 patients on the practice register at the time of our inspection.

Services are provided by a single-handed male GP, a long-term regular locum GP and a practice nurse. Members of clinical staff are supported by a practice manager, reception and administration staff.

There is a higher than average proportion of patients under the age of 18, 29% compared to the local average of 22% and only 7% of patients are over 65, compared to the local average of 15%. Information published by Public Health England rates the level of deprivation within the practice population group as one on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest.

The practice is a teaching practice for medical students and a training practice for GPs in the final year of training.

The practice is open between 8am and 6.30pm Monday to Friday. Appointments are from 8.30am to 10.30am every morning and 3pm to 5pm daily. The practice is a member of a primary care network of neighbouring practices and patients can access appointments outside surgery opening hours until 8pm on weekdays and at weekends, offered within the network.