

Dr. Michael Zaryckyj & Dr. Martin Atherton

Quality Report

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service		Good	
Are services safe?		Good	
Are services effective?		Good	
Are services caring?		Good	
Are services responsive to people's needs?		Good	
Are services well-led?		Good	

Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

This is a focused desk top review of evidence supplied by Dr. Michael Zaryckyj & Dr. Martin Atherton, also known as Park Medical Practice, for one area only, Medicines Management within the key question safe

We found the practice to be good in providing safe services. Overall, the practice is rated as good.

The practice was inspected on 30 December 2014. The inspection was a comprehensive inspection under the Health and Social Care Act 2008. At that inspection, the practice was rated 'good' overall. However, within the key question safe, medicines management was identified as 'requires improvement', as the practice was not meeting the legislation in place at that time; (Regulation 13 Medicines Management of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010).

At the inspection in December 2014 we found that vaccines were not stored as required and record keeping was poor.

The practice supplied an action plan with timescales telling us how they would ensure they met Regulation 13 of the Health & Social Care Act 2008 (Regulated Activities) Regulations 2010 (HSCA 2008).

The practice has submitted to CQC, a range of documents which demonstrate they are now meeting the requirements of the new legislation that has superseded the Health & Social Care Act 2008 (Regulated Activities) Regulations 2010; Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 Safe and Care Treatment

Professor Steve Field (CBE FRCP FFPH FRCGP)
Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated good for providing safe services.

Improvements have been made in the storage and recording of vaccines . More rigorous systems have been implemented to ensure the effective monitoring of medicine fridge temperatures. Audits have been undertaken and staff training completed.

Good



Are services effective?

The practice is rated as good for providing effective services.

This rating was given following the comprehensive inspection 30 December 2014. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



Are services caring?

The practice is rated as good for providing caring services.

This rating was given following the comprehensive inspection 30 December 2014. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



Are services responsive to people's needs?

The practice is rated as good for providing responsive services.

This rating was given following the comprehensive inspection 30 December 2014. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



Are services well-led?

The practice is rated as good for providing well led services.

This rating was given following the comprehensive inspection 30 December 2014. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



Summary of findings

The six population groups and what we found

We always inspect the quality of care for these six population groups.

Older people

The practice is rated as good for the care of older people

This rating was given following the comprehensive inspection on 30 December 2014. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



People with long term conditions

The practice is rated as good for the care of people with long term conditions

This rating was given following the comprehensive inspection on 30 December 2014. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



Families, children and young people

The practice is rated as good for the care of families, children and young people

This rating was given following the comprehensive inspection on 30 December 2014. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



Working age people (including those recently retired and students)

The practice is rated as good for the care of working age people (including those recently retired and students)

This rating was given following the comprehensive inspection on 30 December 2014. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



People whose circumstances may make them vulnerable

The practice is rated as good for the care of people whose circumstances may make them vulnerable

This rating was given following the comprehensive inspection on 30 December 2014. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



Summary of findings

People experiencing poor mental health (including people with dementia)

The practice is rated as good for the care of people experiencing poor mental health (including people with dementia)

This rating was given following the comprehensive inspection 30 December 2014. A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Good



Summary of findings

What people who use the service say

As part of this focused desk top review we did not speak to any people who use the service.

A comprehensive inspection was undertaken 30 December 2014.

A copy of the full report following this inspection is available on our website <http://www.cqc.org.uk/search/services/doctors-gps>

Dr. Michael Zaryckyj & Dr. Martin Atherton

Detailed findings

Our inspection team

Our inspection team was led by:

A CQC manager reviewed and analysed the documentary evidence submitted

Background to Dr. Michael Zaryckyj & Dr. Martin Atherton

Dr. Michael Zaryckyj & Dr. Martin Atherton (also known as Park Medical Practice) provides a service to 6237 patients and is part of the Fylde and Wyre Clinical Commissioning Group.

The largest percentage practice of the population are patients aged over 65 years, accounting for 26.3% of practice patients. 61.7% of patients have health related problems in daily life, compared to the national average of 48.8%.

According to statistics available at the time of the inspection from Public Health England, the practice is in the seventh least deprived percentile for practices in England, on a scale of one to ten.

The practice is open Monday to Friday between the hours of 8am and 6pm. The practice also operates extended opening hours which are available on Saturday mornings between 8.45am and 11.45am. When the practice is closed patients are requested to contact 999 for emergencies or telephone 111 for the Out of Hours (OOH) service provided by Fylde Coast Medical

Services. This information is available on the practice answerphone and practice website.

The practice has five GP's (two male and three female), two practice nurses, two health care assistants and a pharmacist. The practice also has a practice manager and staff are all supported by administration, reception and secretarial staff. The practice is a training practice and regularly has medical students.

The premises are purpose built for the service and are shared with one other GP practice and the local NHS Trust who provide community services.

Why we carried out this inspection

We inspected this service as part of our new comprehensive inspection programme on 30 December 2014. This inspection was a planned focused desk top review to check whether the provider had taken the required action and was now meeting the legal requirements and regulations associated with the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010, now amended by the current legal requirements and regulations associated with the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

Detailed findings

How we carried out this inspection

At the last inspection, we found that medicines management required improvement. Following the inspection the practice supplied an action plan with timescales telling us how they would ensure they met

regulation 13 of the Health & Social Care Act 2008 (Regulated Activities) Regulations 2010 (HSCA 2008), now amended by Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

In line with their agreed timescale the practice supplied a range of documentary evidence to demonstrate how they had improved their practices in relation to medicines management.

We reviewed this information and made an assessment of this against the regulations

Are services safe?

Our findings

Please note this is a focused desk top review of medicines management only within this key question of safe. Please refer to the comprehensive inspection report for this service that is available on our website at the following web site <http://www.cqc.org.uk/search/services/doctors-gps>

Medicines management

The practice was inspected on 30 December 2014. The inspection was a comprehensive inspection under the Health and Social Care Act 2008. Following the inspection the GP practice was rated as requires improvement for the key question safe. There were shortfalls in how the practice was managing vaccines at that time and the practice was not meeting Regulation 13 Health & Social Care Act 2008 (Regulated Activities) Regulations 2010 Medicines Management.

We found the administrative staff were responsible for monitoring fridge temperatures. When we looked at the records we found the temperature of both fridges had been recorded as above the maximum on a number of occasions. Staff confirmed that no action had been taken.

Therefore checks to establish whether the vaccines stored in the fridge's were safe to use, had not been made. Administrative staff had not been trained to understand the importance of maintaining vaccines at a cold temperature (known as the cold chain) and were unaware of the required action to be taken should temperatures fall outside the appropriate range.

In line with agreed timescale the practice supplied a range of documentary evidence to demonstrate how they had improved their practices in relation to medicines management since the last inspection.

Evidence supplied included a new vaccine storage protocol and a completed vaccine audit tool.

We also received evidence that staff had received updated training on the 'cold chain' requirements and more effective monitoring and recording of fridge temperatures.

The information supplied demonstrated that the practice was meeting the requirements of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 Regulation 12 Safe care and treatment.

Are services effective?

(for example, treatment is effective)

Our findings

Please note this is a focused desk top review of medicines management within the key question safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website at the following web site <http://www.cqc.org.uk/search/services/doctors-gps>

Are services caring?

Our findings

Please note this is a focused desk top review of medicines management within the key question safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website at the following web site <http://www.cqc.org.uk/search/services/doctors-gps>

Are services responsive to people's needs?

(for example, to feedback?)

Our findings

Please note this is a focused desk top review of medicines management within the key question safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website at the following web site <http://www.cqc.org.uk/search/services/doctors-gps>

Are services well-led?

Good 

(for example, are they well-managed and do senior leaders listen, learn and take appropriate action)

Our findings

Please note this is a focused desk top review of medicines management within the key question safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website at the following web site <http://www.cqc.org.uk/search/services/doctors-gps>