

Make-All Limited

# Cameron House

## Inspection report

78 Pellhurst Road  
Ryde  
Isle of Wight  
PO33 3BS

Tel: 01983564184

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10 February 2022

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### Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Cameron House is a residential care home. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. Cameron House is registered to provide care for up to 18 people. At the time of the inspection, there were 16 people living at the service, some of whom had a diagnosis of dementia.

We found the following examples of good practice.

There was a procedure in place to welcome visitors to the home, personal protective equipment [PPE] and information about how to keep people safe was available as visitors arrived. Visitors were asked to show they had completed a COVID -19 lateral flow test, complete a health questionnaire and have their temperatures taken. Visitors including health care professionals were asked to show their vaccination status.

Staff had received IPC training and there was an up to date infection prevention and control (IPC) policy. Staff were regularly updated with any changes to government guidance and procedures to follow so they could keep themselves, people and visitors safe.

Staff were observed to be wearing the correct PPE and following best practice. The premises and equipment were visibly clean and in good order. Regular cleaning schedules and audits were monitored and demonstrated they were effective.

People living in the home and staff were tested regularly for COVID-19. All staff had been vaccinated against COVID-19 in line with current government guidance.

People were comfortable with staff and visitors wearing masks and understood it was to prevent the spreading of infection. People were encouraged to socially distance, whilst being mindful of the need for a homely environment.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Cameron House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 10 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
  - We were assured that the provider was meeting shielding and social distancing rules.
  - We were assured that the provider was admitting people safely to the service.
  - We were assured that the provider was using PPE effectively and safely.
  - We were assured that the provider was accessing testing for people using the service and staff.
  - We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
  - We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
  - We were assured that the provider's infection prevention and control policy was up to date.
  - People's relatives were able to visit by booking in advance, so that staff could safely support visits, and the areas could be cleaned prior to and following the visit. The provider had safe processes in place to ensure visits for people living in the home were in accordance with the current government guidance and information about this was displayed for visitors to understand. The service had a visiting pod which was part of the main building and had been designed to support safe visiting. However, visitors could choose to visit within the service if they wished to.
- From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.
- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

