

Carecall Limited

# St Luke's Care Home

## Inspection report

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13 November 2020

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26 November 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

St Luke's Care Home provides accommodation and residential for up to 31 people. At the time of inspection there was 27 people living in the service.

We found the following examples of good practice.

- The provider ensured there was sufficient stock of Personal Protective Equipment (PPE) in place including masks, gloves, aprons and hand sanitiser. Infection control policies had been updated to reflect the current national guidance and staff were wearing this appropriately.
- There were PPE stations throughout the service where staff could use hand sanitiser and change their PPE. This was to reduce the potential for infections spreading through different parts of the service.
- The provider ensured staff were skilled in infection prevention and control. This included training about infection control specifically relating to 'Donning and Doffing' which is how to put on and remove PPE safely.
- There was a clear procedure in place to ensure people were admitted to the service safely.
- There was a testing programme in place for staff and people living in the service. This was to ensure if any staff or people had contracted COVID-19 and were asymptomatic, this was identified and acted upon in a timely way.
- The provider had set up a visiting room to facilitate visits between people and their relatives. This included an outside access point to the room. PPE was available to visitors and there was a perspex screen between social distanced chair clusters. These measures meant people and their relatives could safely spend time together. Staff facilitated these visits in line with national guidance.

Further information is in the detailed findings below.

# The five questions we ask about services and what we found

We always ask the following five questions of services.

## Is the service safe?

This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

# St Luke's Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 13 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.