

Meadowview Care Limited

Bethany House

Inspection report

32 Brewery Drive
Halstead
Essex
CO9 1EF

Date of inspection visit:
28 April 2021

Date of publication:
27 May 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Bethany House provides accommodation and personal care support in one shared house for up to two people with learning disabilities. At the time of our inspection two people using the service.

We found the following examples of good practice.

The service has remained free from COVID-19. Staff used various methods to communicate with people about the pandemic, and how to keep safe. This included easy read posters promoting good hand hygiene, and information about the COVID-19 vaccination and what to expect.

People were supported to take part in activities they enjoyed including walks around the local area. Where applicable, people were supported to keep in touch with their family.

National guidance was being followed to ensure staff and people living in the service were regularly tested for COVID-19. Staff had been trained to carry out, and process the quick 30 minute lateral flow test correctly.

Staff told us the service had a good supply of personal protective equipment (PPE) and they had received training in how to put it on and take it off safely. Visual guides were used to remind staff in the correct usage of PPE.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Bethany House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 28 April 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.
- We were not assured that the provider was always using PPE effectively and safely. We observed that not all staff were following the provider's infection control policy to ensure good hand hygiene by being 'bare below the elbow'. The registered manager confirmed that they would put more robust spot checks in place to check staff were following the provider's guidance.

We have also signposted the provider to resources to develop their approach.