

Hardwick Dene Ltd

Hardwick Dene

Inspection report

Hardwick Lane
Buckden
St Neots
Cambridgeshire
PE19 5UN

Tel: 01480811322

Date of inspection visit:
09 February 2021

Date of publication:
03 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Hardwick Dene is a residential care home providing personal and nursing care to 31 older people at the time of the inspection. The service can support up to 47 people in seven units each having separate adapted facilities.

We found the following examples of good practice

The service was not allowing any visiting at the service at the time of this inspection, unless for exceptional circumstances for example, if a person was receiving end of life care.

The building was clean and free from clutter. The deputy manager told us that staff were undertaking cleaning of high touch points on a regular basis. We witnessed this during our inspection.

Whole home testing for COVID-19 was in place for people, visitors and the staff.

Phone calls and video calls were available to people to stay in contact with friends and relatives.

Chairs in communal areas such as the dining room had been spread out to promote social distancing.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Hardwick Dene

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 9 February 2021 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.