

# Caretech Community Services (No.2) Limited

# Wheatsheaf House

## Inspection report

5 High Street  
Cottenham  
Cambridgeshire  
CB24 8SA

Date of inspection visit:  
11 May 2021

Date of publication:  
20 May 2021

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Wheatsheaf House is a residential care home registered to provide personal care to six people who have a learning disability. Six people were living at the service on the day of our inspection.

We found the following examples of good practice.

In line with current guidance two visitors could be nominated by their family member/friend who lived at the home, and visit by appointment. The visitor completed a rapid COVID-19 test, had their temperature checked and declared their health status re COVID-19. There were gaps between visits to reduce the risk of people encountering other visitors, staff or other people from the home. Visitors would also be required to wear the supplied PPE (personal protective equipment).

Staff supported people to use computer tablets and phones to video call and/or speak to family and friends. This promoted people's social welfare, particularly when people's day centres were closed due to COVID-19. Musical groups continued via video calling supporting people's well-being and kept people in contact with friends who had a shared interest.

End of life visits were organised with a family member/friend accessing their relatives'/friends room. PPE would be worn by the visitor.

People had their temperature checked twice a day to monitor their health. Staff had their temperature checked when they started their shift or twice if working a long shift.

Staff were observed to be wearing their PPE correctly including face masks. Staff did not appear to be fiddling with their face masks when worn. Staff were bare below the elbow and were wearing a minimum amount of jewellery with long hair tied up that promoted good infection control.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Wheatsheaf House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 May 2021 and was announced. The inspection was announced prior to us entering the home, so we could ensure that measures were in place to support an inspection and manage any infection control risks.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.