

Mayflower Care Home (Northfleet) Limited

Mayflower Care Home

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Mayflower Care Home is registered with the CQC to provide care for up to 76 older people with nursing needs who are living with dementia. At the time of the inspection there were 65 people living at the service.

We found the following examples of good practice.

- Staff told us that new admissions must have had a negative COVID-19 test in the 48 hours prior to admission. An isolation area set up on the top floor was used for new admissions and anyone who developed symptoms. The isolation area had dedicated staff, including a housekeeper and activity coordinator. People in this area had their temperatures checked two to three times a day. The registered manager told us how people who tested positive for COVID-19 were barrier nursed to protect other people using the service. People who moved in were isolated for 14 days. A COVID-19 test was undertaken before they moved to another part of the home.
- Visiting was by appointment in half hour time slots. One visitor per floor was allowed at any one time. If people gave their consent, relatives had secure access to part of the care planning system where they could view the 'care story' of their loved ones.
- There was a designated lead for cleaning and decontamination and staff told us about the decontamination process for mattresses and other furnishings. There was a dedicated decontamination room.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Mayflower Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 18 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.