

Meridian Healthcare Limited

Kirkby House Residential Care Home

Inspection report

James Holt Avenue Kirkby Knowsley Merseyside L32 5TD

Tel: 01512899202

Date of inspection visit: 30 October 2020

Date of publication: 18 November 2020

Ratings

Overall rating for this service Inspected but not rated Is the service safe? Inspected but not rated

Summary of findings

Overall summary

Kirkby House Residential Care Home provides accommodation and personal care for up to 44 older people and people living with dementia. Accommodation is in single rooms with the majority having en-suite facilities. Communal facilities include bathrooms, lounges, dining rooms and an accessible garden area. There were 26 people living at Kirkby House at the time of this inspection.

- The service followed safe visiting procedures to minimise the spread of infection.
- Shielding and social distancing rules were complied with.
- Safe procedures were in place for admitting people to the service.
- There was a good stock of the right standard of personal protective equipment (PPE) and staff used and disposed of it correctly. There were designated IPC leads and they shared good working practices and updates across the staff team.
- People and staff had access to regular testing.
- Current IPC and PPE procedures were clearly visible across the service and available in picture format.
- Staff reassured people throughout the pandemic and provided them with the support they needed to maintain regular contact with family and friends through the use of technology.

We were assured this service were following safe infection prevention and control measures to keep people safe.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured this service were following safe infection prevention and control measures to keep people safe.

Inspected but not rated



Kirkby House Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified as having a number of people tested positive for COVID-19. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 30 October 2020 and was unannounced.

Inspected but not rated

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.